



Hamesha Apke Sath 

SGNIHH

SGNI AN ISO 9001:2008 CERTIFIED



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About SGNIHH

SGNIHH formed in 2012, is the nation's emerging provider of emergency assistance services. SGNIHH responds to its card holders in case of unforeseen hassles arising due to any sudden illness or severe injuries while travelling outside from card holder's permanent residence address registered. A unique Assistance service that immediately connects you with nearest capable medical service providers like Doctors, Hospitals among others at the place of such incident.

SGNIHH provides total care and makes necessary arrangements for its card holders with no payment obligations towards itself and thus alleviating most of the obstacles and hassles of such emergency situations while away on a trip.

SGNIHH is an emergency assistance service provider for its card holders and not any kind of insurance service. It does not substitute any Medical or Health insurance. All medical expenses pertaining to the treatment are on card holder and will be borne by the card holder, either through such Insurance policy or on own if no such insurance taken by the card holder.



Assistance Services :

Consultation, Evaluation & Referral:

SGNIHH are evaluated by professionals and referred to require a specialist who further guides the card holder according to the situation.

Emergency transportation:

If adequate facilities are not available locally, SGNIHH may use on its discretion to use fully equipped mode of transportation like ambulance along with personnel necessary to evacuate its card holder to the nearest facility capable in providing high standard of care and treatment.

Repatriation:

SGNIHH will make necessary arrangements as required to its card holder upon being discharged from a Medical Centre/Hospital to reach home with/without medical escort as deemed necessary.

Prescription support:

SGNIHH will facilitate its card holder in event of non-availability of the medicines prescribed by the physician through required advice by competent pharmacies.

Concerned Visits:

In case of unaccompanied card holder on trip, taking SGNIHH service is hospitalised for more than 7 days, SGNIHH will make necessary arrangements for one family member to visit the card holder, via economy mode of transport. In such an event SGNIHH may provide economy round trip common carrier transportation to the place of hospitalisation.





Return of corporeal Remain:

SGNIHH will render every necessary assistance in unlikely event of unfortunate death of a card holder. This will include assistance in transportation of remains along with necessary documentation bearing all the costs involved in such event.

Medical discussion:

SGNIHH will provide required phone based consultation through referrals to qualified doctors for its card holders.

Discount We Provide:

Hospital Bill Discount: SGNIHH will arrange discount on your Hospital bill between 10%-40%.

Lab Test Discount: SGNIHH will arrange discount on your Lab Test Bill upto 30%.

Medicine Discount: SGNIHH will arrange discount on your Medicine bills upto 20%.

SGNIHH Individual Assistance plan

In Rs 1000 we provide on services for 1 year. For multiple year product price equal two No: of Years into annual charge, a person can purchase it for max 100-person age.

Medical consultation, evaluation & referral

Calls to SGNHH operations center are evaluated by medical doctors/ personal and referred to English speaking, western-trained doctors and/or hospitals. Emergency medical Evacuations.

If adequate facility are not available locally, SGNHH will use whatever mode of transport, equipment and personal necessary to evacuate a member to the nearest facility capable of providing a high standard of care.

Medical Repatriation

If a members still requires medical assistance upon being discharged from a hospital, SGNHH will repatriate him or her home or to a rehabilitation facility with a medical or non-medical escort, as necessary.

Prescription Assistance

SGNHH will act as a facilitator between the prescribing physical and a local pharmacy to help members replace there medicine.

SGNHH Senior citizen Assistance plan

A special package For senior Citizen in which we assist you for a period of 5 years in just Rs 5000.

SGNHH Family Assistance plan

SGNHH will assist whole family on product price according to family size.

For 3 Members = Rs 2800

4 Members = RS 3500

5 Members = Rs 4500

6 Members = Rs 5500

7 Members = Rs 6500

For multiple Years the product amount will be calculated as annual charge x No .of year.

Conditions:

Family members includes only legal hires.

Discount we Provide

Hospital bill discount

SGNHH will arrange Discount on Your Hospital bill 10% to 40% in our tie up Hospitals Discount we Provide .

Lab test Discount

SGNHH will Arrange discount on your Lab test 30%.

Medicine discount

SGNHH will Arrange discount on your medicine bill 20%

Exclusions

While SGNIHH is always ready to extend assistance, the response time is directly co-related to other factors like distance, location, reach, communication system at the place of eventuality. SGNIHH is not liable in case the required service could not be provided owing to such factors, riots, strikes or other natural/un natural conditions that cause hindrance.

Assist India is a TPA which aligns the factors to provide service. All consulting physicians are independent service providers for whom SGNIHH is not liable for the response. SGNIHH team will arrange for the best possible assistance under the situation.

Terms & Conditions :

All Discounts and its % are at sole discretion of Hospitals, Labs & Chemist Shop. We are TPA to arrange all discounts and services mentioned in the brochure.

SGNIHH will not provide services in the following conditions.

Injuries resulting from participation in acts of war, in unlawful acts, attempt at suicide, incidents involving in the use of drugs.

SGNIHH will not entertain any member without medical authorization or Doctor prescription, with pregnancy over three months.

All services as listed under Key Assistance Services shall be arranged and provided by SGNIHH. Any reimbursement claim for services taken from any other service provider will not be accepted. For any service, mentioned under Key Assistance Services provided by SGNIHH card holder is not liable for any payment.

When you call SGNIHH assistance team, Please keep the Card No.

For more information please contact :